

Appendix 2

Referrals by source

¼ ending	Public	Data matching	Official source	Total
December 2014	42	85	45	172
September 2014	50	148	33	231
June 2014	47	102	27	176
March 2014	49	83	46	178
December 2013	56	54	83	186
September 2013	47	62	79	188
June 2013	66	66	74	202
March 2013	46	184	89	312
December 2012	30	216	61	314
September 2012	55	242	83	380
June 2012	76	400	61	534
March 2012	78	231	103	396
December 2011	78	112	101	287
September 2011	79	131	99	309
June 2011	68	113	105	286

The total number of referrals for this period is the lowest recorded since June 2011, however the quality, particularly through data-matching has improved.

Fraud awareness training for staff has begun and an increase in referrals from this source is starting to emerge.

RTI referrals will reduce the number of cases referred by the Benefit Team as the undeclared changes to earnings and pensions are being identified prior to the claim being selected for review.